

Molina Matters



OCTOBER 18, 2023

New & Exciting

Important AEP Information

Health Risk Assessment (HRA) - **IMPORTANT!**

The HRA option is only available for new Molina Medicare enrollments.

At this time, we will accept only paper HRAs for 2024 enrollments.

You will find the fillable, multi-state HRA form on the [Molina Agent Center](#)

in the 2024 Medicare HRA Toolkit.

This form may **not** currently be used for the CA DSNP, VA DSNP, or TX or MA plans.

Upon completion, please upload, attach and send your paper HRAs to:

molinabrokerHRA@MolinaHealthcare.com.

Be sure to use the subject line **Secure Broker Sales Medicare HRA**.



New! MyChoice/Healthy You Card FAQ for Agents



is now available on the

[Molina Agent Center](#)

under Broker Resources.

BSU Extended Weekend Hours through AEP

Sunday 10/15	10 AM to 4 PM MST
Every Saturday 10/21 through 11/18	10 AM to 4 PM MST
Friday 11/24 & Saturday 11/25 Thanksgiving weekend	11 AM to 6 PM MST
Saturday 12/02	11 AM to 6 PM MST
Sunday 12/03	10 AM to 4 PM MST

In Case You Missed It

[2023 Broker Material Request Form](#)

[2024 Broker Material Request Form](#)

[PHE.gov/Emergency/News](https://www.phe.gov/Emergency/News)

[FEMA Disaster Declarations](#)

[Guidelines for CVS Events](#)

Rely on our Resources

[Molina Agent Center](#)

[Molina Broker Portal](#)

[Broker Channel Manager](#)

[contact information is available here](#)

Broker Services Unit

Phone: [\(866\) 440-9788](tel:(866)440-9788)

broker@molinahealthcare.com

Monday-Friday | 6:00 AM to 6:00 PM MT

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