



Covenant Health is in negotiations with our Medicare Advantage network in Tennessee.

Cigna Healthcare Medicare has a long-standing and productive relationship with Covenant Health in Tennessee.

We are currently negotiating our contract with Covenant Health in good faith with the objective of keeping them in our network long-term. Unfortunately, we were notified that Covenant Health sent letters to their patients advising them to contact Cigna Healthcare about this potential network termination effective March 1, 2024, which may have caused some disruption in your market.

We want to assure you that Cigna Healthcare and Covenant Health are actively engaged in negotiations on a long-term deal, and both parties have expressed their expectation that a deal will be reached prior to the potential March 1, 2024 termination date. If we are unable to reach a positive resolution in our negotiations, please know that Cigna Healthcare will take all necessary steps to support

affected customers and broker partners to ensure continuity of care and access to high value in-network providers.

In the meantime, customers can continue to use any in-network providers associated with Covenant Health in Tennessee.

If you have any questions, please do not hesitate to reach out to your local Broker Manager for more information.

As a reminder, you can search our [online provider directory](#) to view the most up-to-date provider listing in your market.

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